



Where people are worth more than money

MEMBER SCAM ALERT – Phone Number Spoofing and Fraudulent Texts

Santee Cooper Credit Union has received calls that our phone number is being spoofed and fraudulent texts are being sent out.

What does that mean? “Spoofing is when a caller disguises the phone number that shows up on your caller ID display” (From the Federal Communications Commission website).

EXAMPLE OF RECENT FRAUDULENT CALL:

The caller is saying they are reaching out regarding fraud on your SCCU account and asking for personal information to include date of birth, full Social Security Number and full debit and/or credit card number.

When Santee Cooper Credit Union reaches out to you, we will **never** ask for your full debit and/or credit card number, your ATM/Debit or Credit Card PIN, your login credentials for your Online Banking or full social security number as we already have this information. When our Fraud Department calls or texts you, they may ask you to verify recent transactions, but they **will not** ask for your date of birth, full social security number, or full card number.

If you have any suspicions that the call that you receive from us is not legit, we ask that you please hang up and dial our number directly. We also ask that you are very protective of your personal information and use extreme caution especially if you have any hesitations or suspicions that something is not quite right.